

POLICY

The minimum period of stay is set at one week for the low season and two weeks for the high season. For safety reasons and in order to carry out the cleaning and sanitizing operations of the accommodation, the delivery of the same is expected by 18:00 on the day of arrival. The accommodation must be left no later than 10:00 am on the day of departure. The payment of the entire booked period is made in the following ways: 30% at the time of booking and the balance within 24 hours after arrival. In the case of reduction of the booked period due to late arrival or early departure, whatever the cause, no refunds are granted.

Communications regarding cancellations or waivers will be taken into account only if made by fax, e-mail, registered letter. If the cancellation is received by the Management 15 days before the booked period, the customer will be refunded the deposit paid, reduced by 50%. If it is received after this deadline, the deposit paid will be retained. In the event that it is NOT possible to take advantage of the holiday by ministerial decree concerning COVID-19 or by ascertained illness of a relative, you will be entitled to a refund of the full amount of the deposit paid.

In case of late arrival the room will be kept available until 18.00 on the day following that of booking; after this time the Customer will be considered renounced, unless otherwise communicated by telephone and / or telegraph. In case of failure to send this signed form the reservation will be canceled.

Mandatory wear the identification bracelet provided by the Management. The Management accepting a reservation undertakes to make available to the customer an accommodation / pitch of the same type as the one booked , does not undertake in any case to deliver a house / pitch with a specific number.

The use of sports and accommodation equipment are at the sole risk and peril of Mr. guests. Minors must be accompanied by persons who assume responsibility.

Each guest is required to keep their belongings; the Management is not liable in any case for any theft, shortages and damage caused to vehicles. It is forbidden to swim during the closing time of the pool or in any case when the lifeguard is not present.

Maintain maximum cleanliness in bathrooms, sinks and any other common toilet. Do not wash clothing or dishes in washbasins intended for personal cleaning.

Properly use drinking water, do not wash cars, caravans, dinghies or anything else. Deposit waste or other in the appropriate containers.

Dogs allowed only in low season. In any case, they are not allowed in common places, such as swimming pool, beach, beach bar and restaurant / pizzeria. Keep dogs on a leash.

It is mandatory to park your car in the appropriate parking areas. Do not circulate with means that may constitute a danger to the safety of guests; it is forbidden to use bikes and scooters to children under 14 years of age unaccompanied by an adult. In any case, it is forbidden to use any means of transport during the hours provided for the silence and rest of our guests

Do not light fires on pitches, in tree-lined areas or on the beach.

Do not change the place at your tent or anything else without the prior consent of the Management and relative modification of the entrance card.

Respect the time of silence from 14:00 to 16:00 and from 24:00 to 7:00. IT IS STRICTLY FORBIDDEN TO DRIVE WITH CARS.

It is forbidden to leave umbrellas and sunbeds on the free beach beyond the times provided for by the regulation.

By entering the Village, the guest accepts these regulations which can also be supplemented with special signs exposed to the public.

The Management reserves the right to invite anyone who does not comply with the rules of the internal regulations to leave the Center.

The parties give each other consent to the processing of personal data, which they undertake to process, in full compliance with the rules contained in Legislative Decree. 196/2003, gdpr 2016/679 and subsequent amendments and adjustments.

THIS IS TO BE SENT, DULY SIGNED, TO OUR @MAIL ADDRESS OR BY FAX 0884-706371 WITHIN 03 DAYS OF RECEIPT OF THE SAME.

Date First Name Surname Signature of the customer

I DECLARE THAT I HAVE TAKEN NOTE OF THE PRIVACY POLICY AND THE COVID POLICY ADOPTED BY THE CENTRO VACANZE ORIENTE. THEREFORE I DECLARE TO ACCEPT THE CONDITIONS PROVIDED FOR AND TO RELIEVE THE ORGANIZATION OF THE CENTER FROM ANY RESPONSIBILITY THAT IS NOT DIRECTLY ATTRIBUTABLE TO IT.

Client signature
